

## **Senior Approved Survey Comments Regarding Geriatric Care Management Services**

“Mr. Gerber has great interpersonal and psychology skills. He knows and has worked with many professionals. His insights were invaluable.”

“His service provided a terrific safety net and competent counseling.”

“Our friends recommended him and we have been very impressed. But what we would have done without a trusted recommendation, I really don't know. I suppose we would have had to guess. I am so thrilled to know about Senior Approved. What a great idea. We'll let our friends know about your service too. And kudo's to the Gerbers for subjecting themselves to a survey like this. Again, proof of underlying ethics and reason to be in business to help other folks.”

“We've been impressed with the personal, sincere attention to our particular needs. I am quite impressed with this survey concept. It is simple and is clearly confidential. No ID markings anywhere.”

“Mr. Gerber is responsive and has proven that he can get things done. Before contacting him, we faced one obstacle after another. He's a godsend.”

“He can always be relied on for assistance. He is never too busy.”

“He is readily accessible. Always willing to talk with me even by phone at long distance. Always has been able to get my parents assistance when they need it even on short notice. I live in Virginia and my Mother lives in Houston, Texas, so I face the challenge of long-distance care giving.”

“For a long time we tried to do everything for mom. We made a lot of mistakes, not because we're not educated, but because there is just so much to figure out, so many facets involved when dealing with a full care plan for an aging person with Alzheimer's. Especially a person who did not keep good records as in the case of our mom. In short, we realized that trying to do this on our own was not only costing us time, it was costing too much money, and more important, jeopardizing mom's care and future care. This was the best money we ever spent. Probably not all case managers are this good, we're lucky we found Mr. Gerber.”

“His service is very good and there is no reason to even offer a suggestion for change. I hope he just keeps doing what he's been doing. He's like the older brother you can turn to when the chips are down.”

“He is now working on my VA claim and I am looking forward to a fair and proper decision in my favor. Thank you sir, I could not have done this on my own.”

“We are very pleased with Sid Gerber's service, the personal attention that we receive is phenomenal. We know he's busy but when we speak, he has a way of making you feel like you are his only client.”

“We contracted with Gerber for our mom. This service saves us a lot of time. We both work, and so all the details of care were just too overwhelming. Now, the time we spend with mom is so less stressful, a nice visit instead of the crazy running around overseeing her care. Highly recommend.”

“We always recommend this service to our friends with aging parents. We tell them you can expect compassion and that you can trust Sid to do the right thing at the right time.”

### **Senior Approved Survey Comments Regarding Home Care**

“Sid Gerber is personally involved, knowledgeable and responsive.”

“This man really does care and is concerned. He is great with follow up and keeping tabs on the caregiver.”

“This is really a good service.”

“We receive accurate reporting on how she’s doing. We have found how valuable this trust is. Mother can not communicate (Alzheimer’s).”

“He has a good rapport with mother and with us. He is well respected by his staff too.”

“He keeps a watchful eye on the caretaker.”